

# THE SCHOOL DISTRICT OF OSCEOLA COUNTY, FLORIDA

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## SCHOOL BOARD MEMBERS

District 1 – Teresa "Terry" Castillo  
407-577-5022  
District 2 – Kelvin Soto – Vice Chair  
407-870-4009  
District 3 – Tim Weisheyer  
407-361-0235  
District 4 – Clarence Thacker – Chair  
407-870-4009  
District 5 – Ricky Booth  
407-870-4009



Superintendent of Schools  
Dr. Debra P. Pace

April 5, 2019

Mr. Glen Matthews  
Matthews Buses Florida  
4802 West Colonial Drive  
Orlando, FL 32808

Dear Glen,

Please let me extend our appreciation for the exemplary job that Bob Dolan and Tim BeVier do each and every day. No matter the issue, Bob and Tim are on it, usually within hours but sometimes literally within minutes of receiving a notification of a concern. Bob and Tim do the very best possible to represent Team Mathews and they truly embody the mature, outstanding professionalism that makes all the difference in building confidence in customer relationships. Bob and Tim are highly motivated and very knowledgeable in school bus craft. Both are totally dedicated and centrally customer focused. They fully understand the critical correlation of efficient transportation business practices, customer service, and fiscal responsibility. Accountability, and always going above and beyond, is totally second nature to these two professionals.

Thank you Glen, and the Matthews Buses Florida Team, for providing the resources, leadership and guidance to your representatives. It is always a pleasure to work with Bob and Tim as we know that it is not always about money and there is someone out there that cares about student safety as much as we do.

Matthews Buses, making a true difference to Osceola schools each and every day!

A handwritten signature in blue ink, appearing to read "Arby Creach", written in a cursive style.

Arby Creach  
Director, Transportation Services  
Osceola District Schools  
401 Simpson Road  
Kissimmee, Florida 34744  
407-518-4550 Ext. 30100  
[arby.creach@osceolaschools.net](mailto:arby.creach@osceolaschools.net)  
President, Florida Association for Pupil Transportation